

Fraud Policy and Procedure Version 5.1

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number on your copy matches that of the document online.	Jennifer Jewitt, CFO and Director of
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Name of Responsible Committee/Individual:	Audit & Risk Committee
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Target Audience:	Members, Trustees, Governors, employees, workers, students and other stakeholders
Reference Documents:	Whistle Blowing Policy Finance Manual Declarations and Conflicts of Interest Policy Expectations and Code of Conduct Governance Code of Conduct Gifts and Hospitality Policy Disciplinary Policy

Fraud Policy and Procedures

Introduction

We are here to make great schools and happier, stronger communities so that people have better lives. We do this by:

- Always doing what is right
- Trusting in each other and standing shoulder to shoulder
- Doing what we know makes the difference

Doing what is right means always acting with integrity, in the interests of others and being honest, open and transparent.

The Education Alliance (the 'Trust') is an honest and ethical institution. As such, it is opposed to fraud and seeks to eliminate the risk of fraudulent activity in the way it conducts business. Fraud is defined by the Serious Fraud Office as 'an act of deception intended for personal gain or to cause a loss to another party'. This document sets out the Trust's policy and procedure for dealing with the risk of fraud or corruption. In order to minimise the risk and impact of fraud, the Trust's objectives are, firstly, to create an ethical culture which deters fraudulent activity, encourages its prevention and promotes its detection and reporting and, secondly, to identify and document its response to cases of fraud and corrupt practices.

In order to achieve these objectives, the Trust has taken the following steps:

- 1. The development and publication of Expectations and Code of Conduct for staff and the Code of Conduct for Members, Trustees and Governors;
- 2. Development and implementation of the Declarations and Conflict of Interest Policy;
- 3. Development and publication of an Ethical Leadership Framework;
- 4. The establishment of adequate and effective systems of internal financial and management control (and a clear requirement to comply with them), a Risk & Audit Committee with an ongoing responsibility to review and report on these systems;
- 5. The development and publication of a formal statement of the procedures to be followed by employees who have a suspicion of, or concern about, possible or actual malpractice within the Trust and a fraud response plan which sets out the Trust's policies and procedures to be invoked following the reporting of possible fraud or the discovery of actual fraud.

These three steps are described in greater detail in the following sections.

Personal Conduct

The Education Alliance is an organisation where the prevention of fraud is encouraged through raising awareness of the need for high standards of personal conduct alongside the Trust's explicit expectations. To help ensure that all employees are fully aware of the Trust's expectations regarding standards of personal conduct, appropriate guidance is provided by the following key statements:

- These regulations are binding on all members of the Board of Trustees, all members of Trust Committees, Local Governing Bodies, members of staff, students and constituent parts of the Trust.
- In disbursing and accounting for all funds, the Trust demonstrates that it is adopting high standards of financial probity. Implicit within this regime is the requirement that Trust Members and Trustees, Local Governing Bodies and employees must at all times conduct financial affairs in an ethical manner.
- All members of staff, Trust Members and Trustees and members of the Local Governing Bodies and its committees are responsible for disclosing any personal, financial or beneficial interest, loyalty or perceived conflict of interest or loyalty in any transaction or decision with respect to the Trust.

- Any person who is responsible for placing an order with a supplier (whether a contractor or not) with whom he has a personal interest must disclose this as per the Declarations and Conflicts of Interest Policy to the relevant person.
- Trust Members and Trustees, Governors or employees of the Trust will not use their office or employment for personal gain and must at all times act in good faith with regard to the Trust's interests.
- Budget Holders are expected to adhere to the Financial Regulations at all times and to use their best efforts to prevent misuse or misappropriation of funds and other Trust property. This is clearly detailed in the Finance Manual.

Taken together, these represent a statement of the framework within which members and employees are expected to conduct themselves.

Systems of Internal Control

The next line of defence against fraud is the establishment of operational systems which incorporate adequate and effective internal controls designed to minimise the incidence of fraud, limit its impact and ensure its prompt detection. These controls include high level management controls such as budgetary control (designed to identify fraud which results in shortfalls in income or overspendings against expenditure) and organisational controls such as segregation of duties, internal check and staff supervision. The ethical leadership framework, Governance Code of Conduct and HR policies are also a key to the development of an ethical culture which deters fraud. This includes seeking to reduce the risk of employing dishonest staff by checking information supplied by employees and references obtained during the course of the recruitment process, including DBS checks.

The general framework of responsibilities for financial management and the policies relating to the broad control and management of the Trust are documented in the Finance Manual. The Finance Manual is regularly reviewed and updated as necessary by the CFO and Director of Finance & Estates and then approved by the Trust Board following scrutiny by the Resources & Finance Committee. The framework policies are binding on all officers, members of staff, students and constituent parts of the Trust. The Finance Manual sets out in detail the expected controls which should operate within the key operational systems.

Fraud Response

This document sets out the Trust's policies and procedures for ensuring that all allegations and reports of fraud or dishonesty are properly followed-up and are considered in a prompt, consistent and fair manner and that effective action is taken to:

- minimise the risk of any subsequent losses;
- reduce any adverse operational effects;
- improve the likelihood and scale of recoveries;
- demonstrate that the Trust retains control of its affairs in a crisis; and
- make a clear statement to employees and others that it is not a soft target for attempted fraud.

The plan includes both statements of general policy and specific steps to be taken when circumstances dictate and is necessary in order to reduce the following risks:

- inadequate communication so that action is late or inappropriate;
- lack of leadership and control so that investigators are not properly directed and waste time and effort;
- failure to react fast enough so that further losses are incurred or the evidence required for successful recovery or prosecution is lost;
- adverse publicity which could affect confidence in and the reputation of the Trust; and
- creation of an environment which, because it is perceived as being ill-prepared, increases the risk of fraud.

The main elements of the Trust's plan are as follows.

- 1. All officers, members of staff, students and constituent parts of the Trust are required to notify the Director of Finance & Estates or Finance Manager immediately of any financial irregularity, or any circumstance suggesting the possibility of irregularity, affecting the financial procedures, cash, stores or other property of the Trust.
- 2. The Director of Finance & Estates will ascertain whether or not the suspicions aroused have substance and where appropriate, will conduct preliminary investigations to gather factual information and reach an initial view as to whether further action is required. The findings, conclusions and any recommendations arising from the preliminary investigation will be reported to the CEO/Deputy CEO. If the Director of Finance & Estates is implicated or suspected of financial irregularity the initial investigation will be carried out by the CEO/Deputy CEO or the Chair of Audit and Risk Committee. If the issue appears to implicate the CEO/Deputy CEO, the Chair of the Board will be notified and they will work with the Chair of the Audit and Risk Committee to initiate an investigation.
- 3. The CEO/Deputy CEO will have the initial responsibility for coordinating the Trust's response. In doing this they will consult with the Director of HR regarding potential employment issues. The CEO/Deputy CEO, where necessary, will also seek expert legal advice from the Trust's lawyers on both employment and litigation issues before taking any further action.
- 4. The CEO/Deputy CEO is required to notify the Trust Board of any serious financial irregularity. This action will be taken at the first opportunity following the completion of the initial investigations and will involve keeping the Chair of the Board fully informed between committee meetings of any developments relating to serious control weaknesses, fraud or major accounting breakdowns.
- 5. If evidence of a fraud is forthcoming then the Trust Board will inform the ESFA as required by the Funding Agreement and will consider whether or not to refer the matter to the police.

Appendix of policy updates following each review

January 2025

Minimal changes have been made to the policy. The updates to terms are to reflect organisation changes to titles only.